



COMPANY PROFILE

**INNOVATIVE PAYMENTS DELIVERED
GLOBALLY**

January 2018

Mercury Processing Services International is a provider of payment solutions, dedicated to developing and managing its payment business on an international level. Company was established in 2009.

Located in Croatia and Slovenia, we serve clients from the financial and banking sectors across Central and Eastern Europe, Middle East and North Africa. Our portfolio is tailored to meet regional, local market or individual client requirements and business strategy.

Technological expertise is the main driver of enhancing and enriching our existing business relations, as well as the main source for innovations we provide in the payment industry.

ABOUT US



We are committed to our clients and their customers

Because our business depends on the accuracy and security with which we perform our operations, we aim for excellence in everything we undertake.

But our job is more than just running payments, but being adaptable and anticipating the needs of our clients, and developing new services to meet those needs and our clients' specific institutional context.



And take great pride in the quality of our work

In today's world, everything has to be quick and easy to use, and it's the same with payments. As all else in the life of consumers, paying for goods or a service needs to be a simple, quick and secure experience.

That's why our aim is to ensure that payment process adapts seamlessly to the lives of the customers, and not the other way around.



Together with the people who make it happen

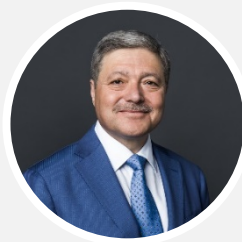
A vital part of our every success is our team and their expertise, so it's imperative we keep an open environment where all of us can exchange ideas and knowledge.

Equally important, where our employees have the freedom and support to grow as individuals, team members and team leaders.

MANAGEMENT



Zdenek Houser,
Chief Executive Officer



Giovanni Cetrangolo,
Head of Strategic
projects and innovation



Irina Bručić,
Chief Financial Officer



Krešimir Blauhorn,
Head of Customer
Operations



Jasna Fumagalli,
Head of Compliance,
Risk and Security



Ivana Devčić Lamza,
Head of Internal Audit

OUR KEY PILLARS

SECURITY AND COMPLIANCE

WE FOCUS ON TRUST AND COMPLIANCE

- In-house development of Fraud Management solution for detecting payment card fraud
- Acting as compliant guardian for banks
- Creating the most innovative and modern disaster recovery solution

INNOVATION

WE STAY AHEAD OF TRENDS AND PROVIDE INNOVATIVE SOLUTIONS

- Development of proximity payment solutions
- Implementation of new technologies and introduction of modern services and functionalities
- Providing multi-payment schemes

INTERNATIONAL SPIRIT

WE ADAPT ACCORDING TO DIFFERENT MARKETS

- Meeting regional, local market or individual client requirements and business strategy
- All employees are fluent in English
- The company is located in Croatia and Slovenia

OPERATIONAL EXCELLENCE

WE BRING EFFICIENCY AND PRODUCTIVITY

- Assuring high availability of service and operational performance
- Implementations of improvement methodologies to advance our products and services

FACTS IN FIGURES

Operating in
11 different markets
IN EUROPE, MIDDLE EAST AND AFRICA

 Processing
87 transactions
PER SECOND IN PEAK TIMES

With more than
300 employees
IN OUR EVER GROWING TEAM



Managing cardholder data for
5,6 million accounts
WORLDWIDE

Average processing
1,5 million transactions
A DAY



OUR SERVICES



ISSUING SOLUTIONS

- Cardholder and Card Management
- Issuer Authorization Service
- Transaction Processing
- Proximity Payments



ACQUIRING SOLUTIONS

- POS Solutions
- ATM Solutions
- E-Commerce



VALUE ADDED SERVICES

- Reporting
- Call Center
- Dispute and Chargeback Management
- Strong Authentication
- Fraud Detection
- Advanced Risk Modelling
- Loyalty Programs

OUR CLIENTS



INTESA SANPAOLO GROUP

- Intesa Sanpaolo Bank Albania
- Intesa Sanpaolo Banka, Bosnia and Herzegovina
- Privredna banka Zagreb, Croatia
- PBZ Card, Croatia
- VÚB Banka, Slovakia and Czech Republic
- AlexBank, Egypt
- CIB Bank, Hungary
- Intesa Sanpaolo Bank, Romania
- Banca Intesa, Russia
- Banca Intesa Beograd, Serbia
- Intesa Sanpaolo Bank, Slovenia



SISTEM ACTIVA

- Intesa Sanpaolo Bank
- BKS Bank AG, Bančna podružnica
- Deželna banka Slovenije
- Gorenjska banka
- Primorska hranilnica Vipava
- Sberbank banka
- LON

CONTACT US



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